

LEISURE  
& RETAIL  
SOLUTIONS

**Rap**  
INTERIORS

# *Hello...*

---

**We are Rap Interiors.**

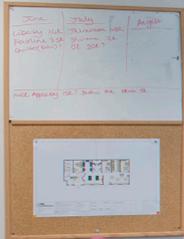
Delivering fantastic Interior Design, Refurbishment, Fit Out, Relocation & Space Planning Solutions for UK businesses since 1988!

Experts in on-trend fit outs for offices, schools, care homes and more across all markets.

# Contents

Introduction To Rap Interiors	4
What We Do @ Rap	8
Our Process & Approach	10
<b>Leisure &amp; Retail</b>	<b>14</b>
L & R Space Planning	16
L & R Interior Design	20
L & R Refurbishment	24
L & R Fit Out	28
L & R Furniture	32
Our Client Testimonials	36





# Introduction To **Rap Interiors**

We established RAP Office Contracts in 1988 and have been delivering a 'hands-on' personal experience since then to all our clients, ensuring that every project runs smoothly from concept to completion through constant dialogue, collaborating with the entire team, and providing advice every step of the way.

**Rap Interiors** was recently formed as a result of repeated requests from clients and professionals to compliment our amazing interior design approach with furniture supply and fit-out, to offer the ultimate turnkey solution.

**“We work to achieve whole life value for every client with the lowest whole life cost - for every project.”**

Our clients enjoy 1-2-1 focussed attention, with a single point of contact throughout the project; taking comfort in the knowledge that their contact has behind them the experienced and committed resource of the entire Rap Team.

From our offices in Kent, Brighton, Croydon and London, we design, supply, install, and hand over, stunning interiors across the UK.

As a successful family business with over 28 years' experience, we consistently demonstrate commitment to our clients, their professional teams, every project we start and finish, and – equally as important – our commitment to the development of the people that together form the Rap Team, who we consider to be **diamonds in this industry**.







# What We Do @ Rap

---

## Our Main Services Includes:

Design | Space Planning | Fit Out | Refurbishment | Relocation | Dilaps | Furniture

## Our Additional Services Includes:

- Acoustics
- Air Conditioning & Ventilation
- Alarm Systems & CCTV
- Asbestos Surveys & Removal
- Audio Visual
- Builders Works
- Carpentry & Joinery
- Commercial Electrics
- Decorations
- Demolition
- Dry Lining & Plastering
- Flooring
- General & Emergency Lighting
- Glazing
- Manifestation
- Mechanical & Electrical
- Mezzanine Flooring
- Moveable Walls
- Partitions & Screens
- Plumbing
- Power & Data
- Property Services & Maintenance
- Roofing
- Shelving & Racking
- Signage
- Steelwork
- Storage
- Suspended Ceilings
- Tiling
- Whiterock



# Our Process & Approach



**Visionary** › By embracing your aspirations and adding the benefit of our unique design experience we bring your ideas to life by turning your thoughts into tangible, build-able, designs.

**Efficient** › We make the decision-making process easier by producing 3D and walk-through presentations each stage to make it simpler and more cost-effective to explore all options; ruling out costly mistakes earlier.

**Experienced** › Our team have over 28 years experience of ensuring that the finished product we deliver makes a valuable improvement to your business.

**Considerate** › We minimise any impact to your business by being fully prepared and highly reactive: we can turn around your project requirements within tight deadlines.

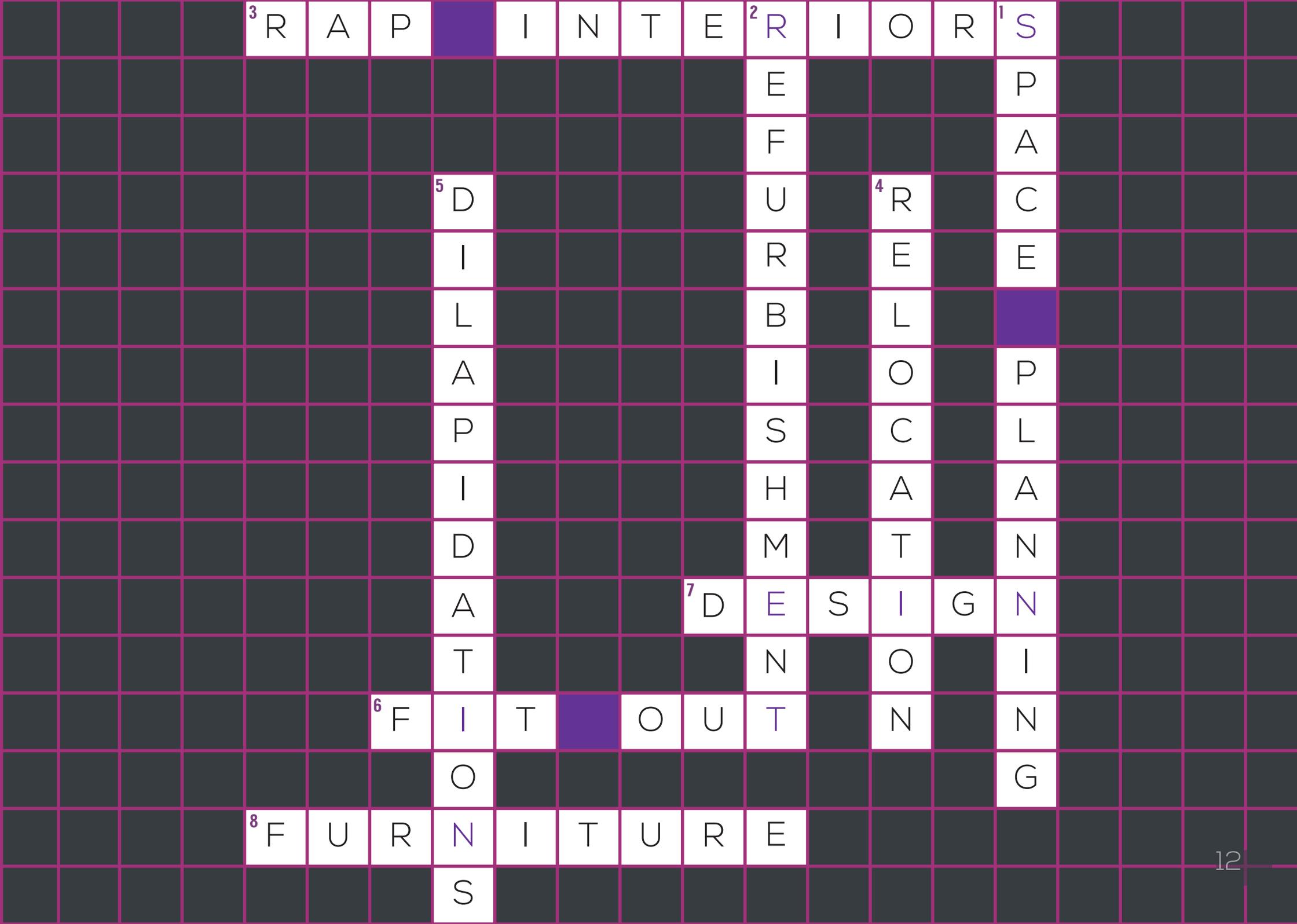
**Cost Conscious** › We maximise your budget by providing a flexible and experienced bespoke design service in-house as part of our fit out delivery offering, with our buying team working alongside them to constantly value engineer the project.

**Dedicated** › What you want is what we do, and you can rely on the entire Rap team to be as passionate about your project as you are.

# *Leisure & Retail...*

---

After nearly three decades of experience in the leisure and retail industry, the team here at Rap knows just how important it is to get your interiors looking spot on.



<sup>3</sup>R A P   I N T E <sup>2</sup>R I O R <sup>1</sup>S

E P

F A

<sup>5</sup>D U <sup>4</sup>R C

I R E E

L B L  

A I O P

P S C L

I H A A

D M T N

A <sup>7</sup>D E S I G N

T N O I

<sup>6</sup>F I T   O U T N N

O G

<sup>8</sup>F U R N I T U R E

S



# Leisure & Retail

---

After nearly three decades of experience in the leisure and retail industry, the team here at Rap knows just how important it is to get your interiors looking **spot on**, and our shop-fitting and retail interior design services are second to none.

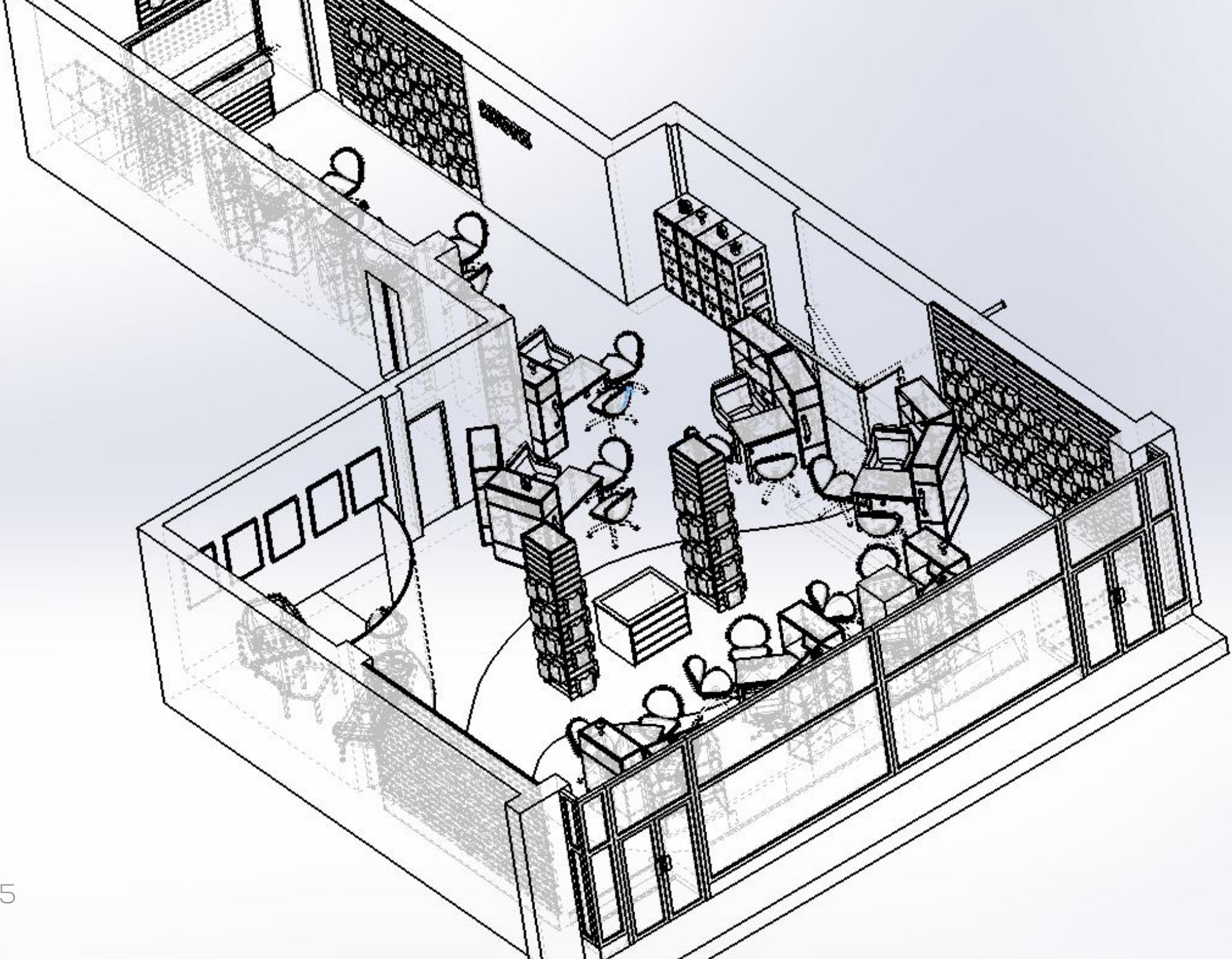
Our approach is to work with you from the initial concept, through the shop fit out (or gym, or club or any other business for that matter) **right through to the finished product**. Regardless of whether you're looking at a full refurbishment or simply a few little 'tweaks', we can help. We supply the interior designs, furniture and for your project, so that you don't have to go searching, plus we handle the delivery of the refurbishment ourselves.

We don't provide a 'one-size-fits all' service: every one of our projects is **bespoke** and we're happy to let you have as much, or as little involvement in the process as you wish.

When you're a retail or leisure business, the last thing you want is down time, so we work to your deadlines and within your budget. Every leisure or entertainment project needs to be unique so our design team will inspire you with **amazing interior design** concepts and ideas and then we'll deliver the refurbishment as well.

It's our goal to create interiors that are functional, sustainable, professional and serviceable. However, we're also determined to add some of that famous Rap flair to everything we do! Ultimately, we know design and we know our clients, so every project we undertake reflects your company ethos to a tee.

**For truly exceptional results it can only be Rap Interiors.**



# L & R Space Planning

Optimising your space, maximising your potential

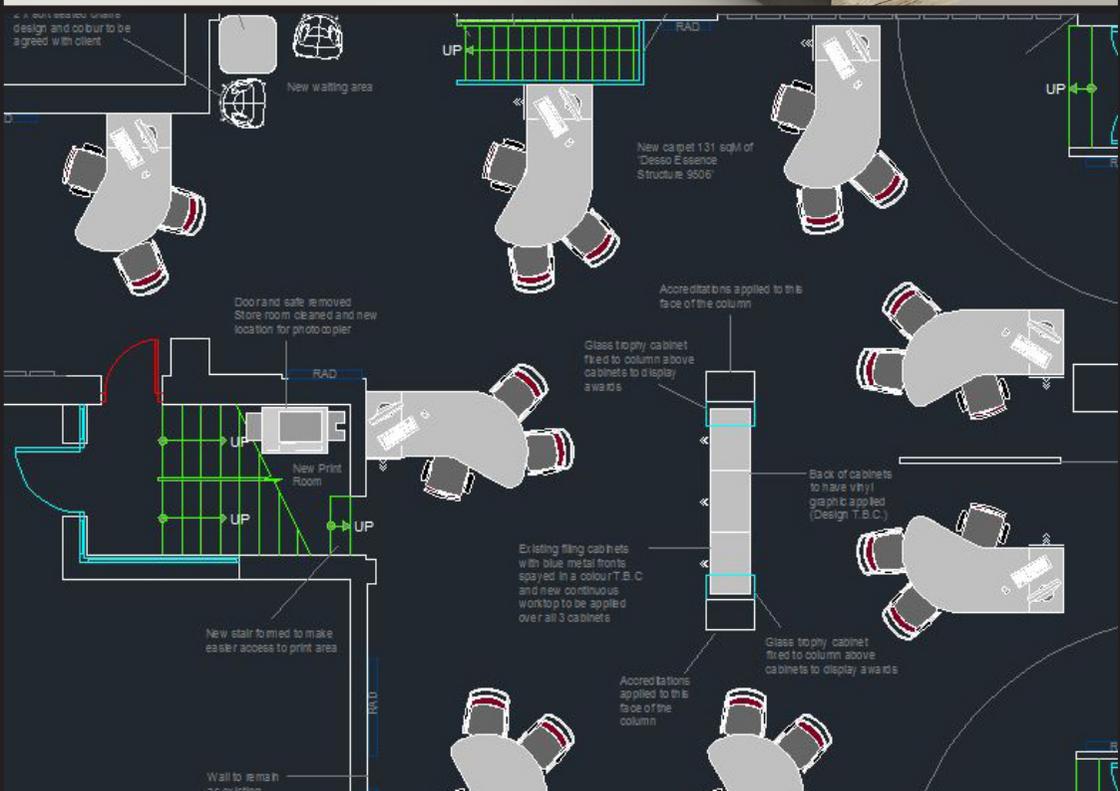
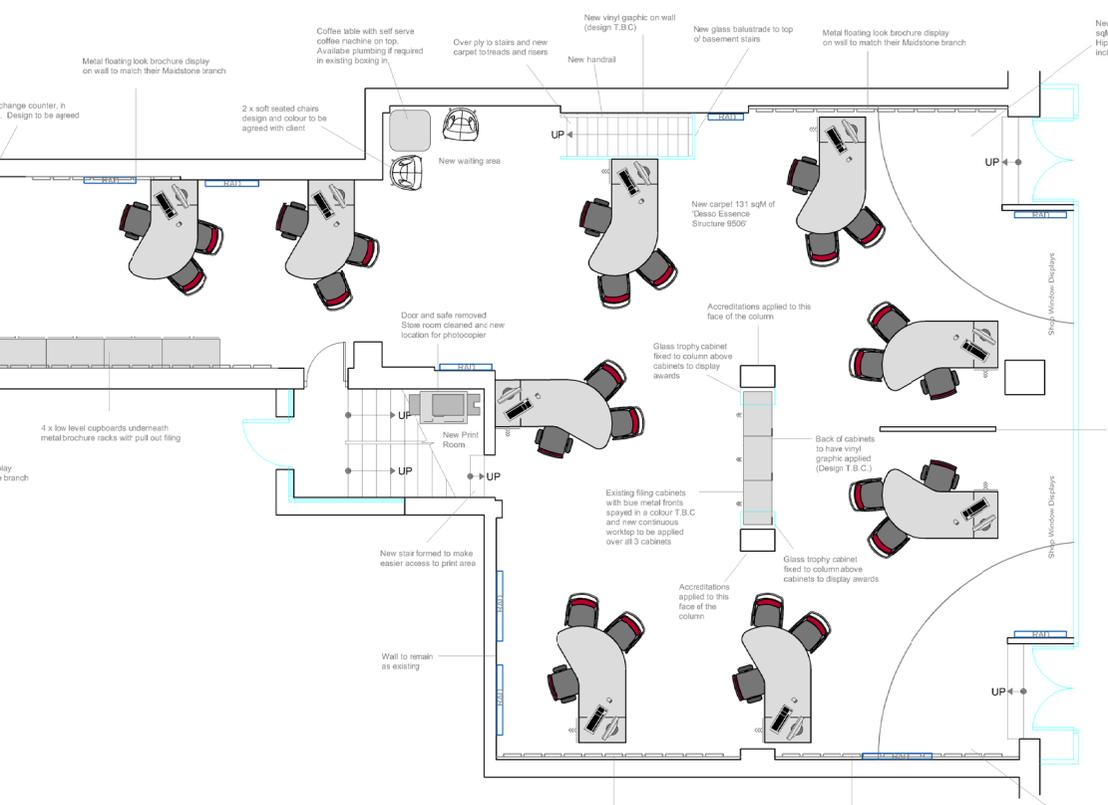
Space planning for the retail and leisure industry is more than simply deciding where to put the till! We **study your business**, whether it's a hotel, restaurant, gym, shop, nightclub or even party bus, and we use our research to **maximise the potential** of your interiors. Not only that, but we also use our experience as lifelong consumers, to consider user experience when creating new spaces for the leisure and retail sector. The last thing shop customers want is a same-old same-old design, with poor lighting and narrow aisles.

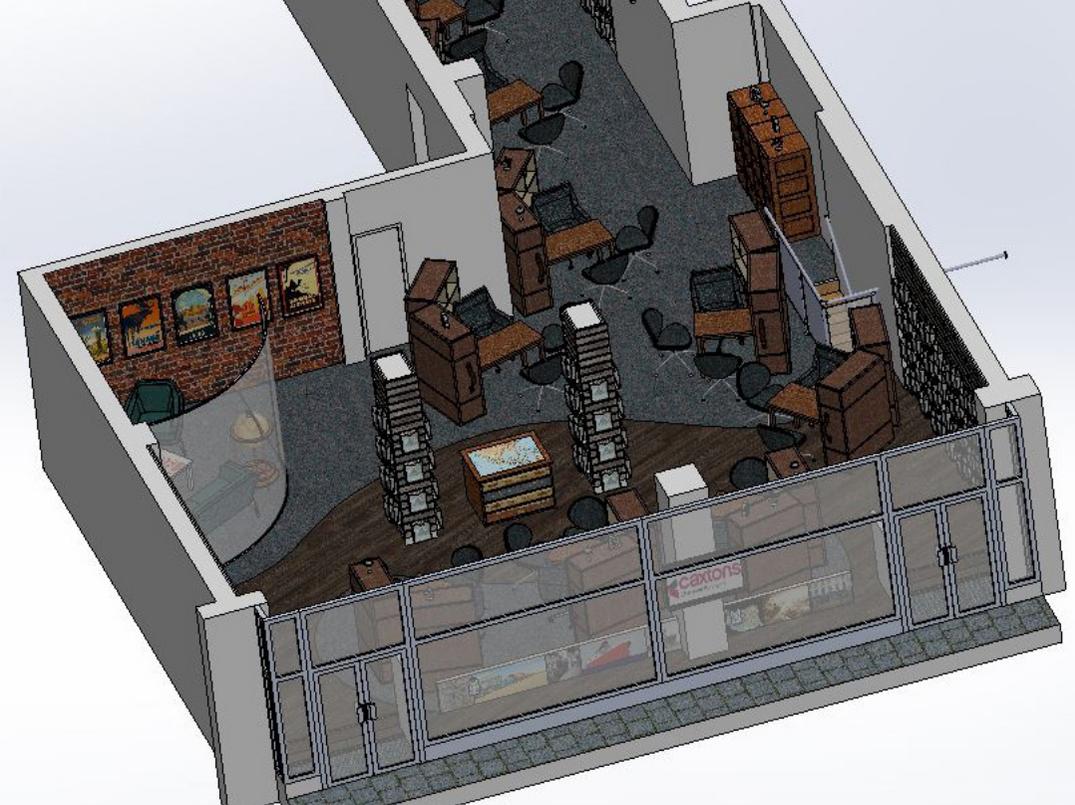
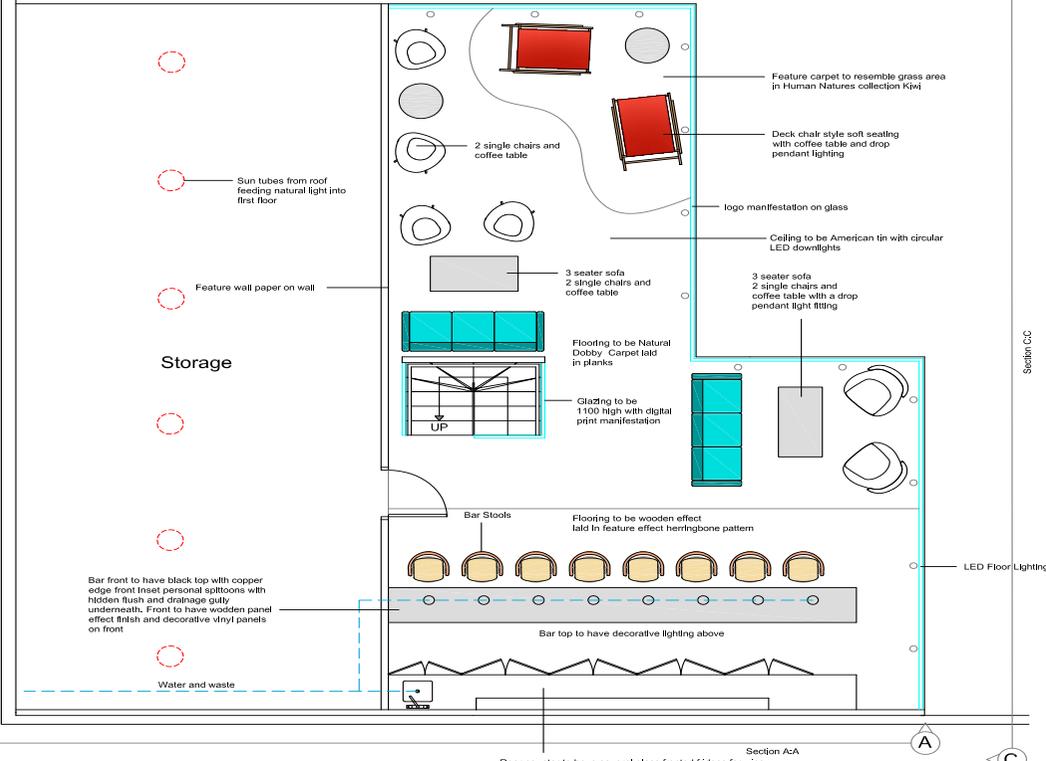
Similarly, the last thing a hotel visitor wants is a dingy building with sparse amenities. Whatever the type of business we're working on, we consider the problem from every angle to ensure the **best outcome**.

Our priority is **customer experience**: if your customers can move seamlessly through your space and appreciate every aspect of your service to its fullest then they will come back time and again. By taking into account everything from footfall to staff interaction, we create interior designs that are **guaranteed to boost your business** and wow your staff and customers.

We use **state of the art** 3D CAD software to plan your interiors down to the smallest detail, which gives you a 'real world' feel for the outcome before the project has even begun. Our **expertise** as registered interior fit out contractors means that we can carry out all work in a fast, efficient and minimally disruptive way, to allow you to transition seamlessly from your old surroundings, to your **fabulous** new ones. We then use our in-depth market knowledge and management skills to create solutions that work for leisure and retail business owners and their clients.

**For truly exceptional results it can only be Rap Interiors.**







# L & R Interior Design

---

**Amazing designs, amazing results**

Whatever the type and function of your business and whatever the budget, you need **high impact, dynamic and innovative** designs that will astound your customers and keep them coming back for more. These days consumers have more money and a lot more choice, which means that your business needs to have that added 'wow' factor if you want to stay at the top.

We understand this, just as we understand that every company within the leisure and retail sector is different, so whether you're a hotel that wants to ramp up the **'luxury feel'** or a gym going for a bit of **contemporary chic**, we can help.

Our expert team create **stunning interior designs** for retail and leisure companies that will innovate and transform your environment. We do this by carefully researching your target market and getting to know you and your consumer offering. We work with you every step of the way and believe in a collaborative approach to the design process. We provide **advice and expertise**, while keeping to your brand and your vision for your business, and bringing out the hidden potential in your building.

From our initial design consultation we concentrate on learning everything we can about your business so that we can quickly develop moodboards and select fabrics and finishes that will provide the **inspiration** for the design, fit out or refurbishment project as a whole. We are fully versed in best practice for the industry and look to cause minimum disruption to your business during the process.

We understand that whether you're a hotel, a gym, a restaurant, a shop or any other kind of leisure facility, you want to create an image that is **top quality, top class and top of your field**, and we pride ourselves on being able to offer exactly that with the stunning interior designs we create for our clients and their leisure and retail interiors.

**For truly exceptional results it can only be Rap Interiors.**







# L & R Refurbishment

---

## Outstanding refurbishments that make your business shine

Your brand is your biggest asset, and that brand needs to be carried through everything you do; including your interiors. So if you own a leisure or retail establishment and you want to make the most of your biggest asset, then look no further than the **experts** at Rap.

Our retail and leisure refurbishment services provide a touch of **luxury** and a feeling of **quality** that is essential for putting your business on the map. We recognise the fast and pressurised pace at which this industry operates and we are experts at matching this pace in order to keep you at the head of the pack.

We work **efficiently** and in an unobtrusive manner so that your business can continue unabated for the maximum amount of time. We offer a range of additional services, including air conditioning, alarm systems and small building works, all of which can be carried out in conjunction with our core interior design, fit out, refurbishment, furniture and space planning services in order to **streamline** the process.

Whether it's a hotel that needs to update its bedrooms, a gym that needs to source specialist equipment, a café in need of an overhaul or a salon on its way to the top, we ensure a thorough and complete service that **ticks every box**.

As fully certified contractors we have the **skills and experience** to take care of your entire refurbishment project and, to ensure maximum levels of communication throughout, you'll be assigned a dedicated project manager, who will stop at nothing to give you results that will truly **'wow'** your clientele with leisure and retail interiors that dreams are made of.

**For truly exceptional results it can only be Rap Interiors.**







# L & R Fit Out

---

## Fantastic fit outs for your business

If you work in leisure and retail you'll know that **image is everything** and that creating an image worthy of your brand means getting your leisure or retail interiors just right.

Working in leisure and retail means striking a balance between landlords and tenants, and between managers and customers. We do both. As **qualified contractors** we have an innate ability to cultivate a successful working relationship with you, your landlord and your stakeholders, which assures that **every project goes to plan**. As designers (and indeed, as consumers!) we understand what looks good, what feels good and what maximises the user experience.

At Rap we concentrate on **getting to know our clients**, from familiarising ourselves with your brand guidelines, to establishing your budget, we make sure that everything you want from your finished outcome is clear from the very beginning.

We work quickly and discreetly to minimise downtime and we make sure that you have complete involvement in your shopfitting or leisure fit out project every step of the way so that you can be sure of a fit out **worthy of your image**. We are well aware that hotel managers and other retailers are required to maximise occupancy at all times, which is why we work sympathetically with your schedule to ensure minimum disturbance during the fit out process. Our reputation for carrying out first class leisure and retail fit outs has spread across the UK since our inception in 1988 and we are the first choice for companies that want to **stand out from the competition**.

We've worked on numerous leisure and retail fit outs including hotel fit outs, restaurant fit outs, gym fit outs, nightclub fit outs, shopfittings, shop fit outs and more, and we provide a **complete service** that is guaranteed to boost your business and impress your clientele.

**For truly exceptional results it can only be Rap Interiors.**







# L & R Furniture

---

## Furniture for your business

A brand new interior design needs brand new furniture and at Rap we provide a range of **specialist furniture** that is ideal for leisure and retail interiors.

Our interior designers have many years experience in the industry and are fully up to date with the **latest trends** in leisure and retail. From basics such as tables and chairs, to specialist items for gyms, shops and more, we have something to suit every business.

We have spent years building up a dedicated supply chain whose commitment to **sustainability and quality** matches our own, and all our furniture is fully compliant with British Safety Standards. Our suppliers will deliver and install your furniture in a manner that is **minimally disruptive** to your business and will even take away your old furniture to be recycled.

Our **selection** is vast, our **experience** is second to none and our **personalised service** has won acclaim across the UK, which means that businesses from hotels to nightclubs, and restaurants to party buses can all benefit from our unique service. It may seem that the furniture you use is secondary to things like colour, decorating and space planning, but the fact is that truly outstanding furniture is one of the best means by which to enhance your leisure or retail interiors, meaning that working with us is an investment in the future of your business.

**For truly exceptional results it can only be Rap Interiors.**





Highly Commended  
RAP Office Contracts Limited  
Family Mosaic



# Our Client Testimonials

---

“Just what we wanted – a great feeling to the new café/social area, sympathetically dealt with by Rap Interiors.”

**Kenward Trust - Kent**

“Rap Interiors completed an office refurbishment and office fit out project for AEG at the O2 in 2012 and successfully met our deadlines in line with the site being handed over at the time of the Olympics 2012’

They were a responsible and reliable contractor dealing with changes and alterations to the project on a responsive basis and were a reliable company to deal with. ”

**O2 - London**

“The new facilities at the Dover Campus have transformed the learning experience for our students in the Hair, Computing and Tourism and Hospitality areas. The facilities include 2 professional training salons, 3 computing suites as well as the Air Cabin Facility, Check-in and Hospitality suite amongst high spec working areas fully equipped with technology support.

These facilities provide our students with the state of the art industry training experiences to prepare students fully for their careers and develop the highest professional standards.

The works have been to a fantastic standard and employers are impressed and keen to engage with the training we can now offer for the industries of East Kent.”

**East Kent College - Kent**

# *The Social...*

---

Want to keep up to date with the latest news and trends from Rap?

Then follow us on Social Media!

**Facebook:** Rap Interiors

**Twitter:** @Rap\_Interiors

**LinkedIn:** Rap Interiors

**Google+:** Rap Interiors

**Pinterest:** Rap Interiors

**YouTube:** Rap Interiors



**Rap Interiors Ltd**

6 Orchard Industrial Estate  
Christen Way  
Maidstone  
Kent  
ME15 9YE

**Tel:** 0333 600 1234

**Fax:** 01622 663131

**Email:** [refurb@rapinteriors.co.uk](mailto:refurb@rapinteriors.co.uk)

**[www.rapinteriors.co.uk](http://www.rapinteriors.co.uk)**

**DESIGN . FIT OUT . REFURBISHMENT . DILAPS . FURNITURE**